

Welcome to Activity World

CENTRE RULES - PLEASE READ

Maximum height limit 1.55m for Activity World. Maximum height limit 1m for Toddler World. We will allow siblings up to 1.70m if accompanied by a child within our height limit. We all appreciate an area where small children can play safely without bigger children, so if your child is over 1m please explain to them the importance of not entering the area and please keep an eye on them. If staff find any children/person over the height limit in either area, even if mum/dad is present, please do not take offence if your child is asked to leave the area.

Parents are responsible for their children and must remain on site at all times. All children must always be supervised by an adult (18yrs + and ID might be required). Do not let toddlers roam around on their own. Children cannot supervise children. Any child left unattended will be reported to the police.

No re-entry unless you pay another admission.

Slides may cause friction burns. Tangle Tower straps can slap. Legs and arms (skin) to be covered and hair to be tied back. We recommend you wear sensible clothing and recommend you do not wear expensive clothes or football gear. Socks should be worn.

Only one at a time on all equipment and adhere to all safety signs. Balls, bricks and soft play items must remain in their designated areas.

No food or drink allowed on play structure and in Toddler World. Please keep an eye on your hot drinks, we recommend you use the sip through lids provided. Use bins provided to throw your rubbish away and leave your table and surrounding area clean for the next customer.

Food and drink to be purchased at the café. Please do not embarrass yourself by bringing your own food/drink as staff will ask you to put it into your vehicle.

We do not supply jugs/cups of water or refill your own cup/bottle cups for free. You will be charged the same rate as a cordial. Bottles of water can be purchased at the café.

Unofficial birthday parties are not allowed to bring in birthday cakes, balloons etc. This is for the privilege of those who book birthday parties with us.

Please help us keep our framework safe. Vandalism on our equipment & dropped foreign objects can occur during the day between our maintenance checks. If you see anything, please report it to a Duty Manager immediately.

Although Activity World strive to maintain a safe environment, accidents can still occur so please immediately report to a member of staff any incidents. Although Activity World is under NO LEGAL OBLIGATION to provide first aiders, in the event first aid is needed, only basic first aid will be applied, an ambulance may be called or you will be directed to the hospital or walk in centre. For Health & Safety and insurance reasons, anyone displaying signs of injury or illness will not be permitted onto the play frame.

Members of staff will not tolerate abusive behaviour or violence from any member of the public (adult, teenager or child). You may be removed from the premises without a refund, banned from returning and/or the police will be called. No correspondence will be entered into and our decision will be final.

For those parents whose children cause trouble we would ask that the matter is dealt with in an adult manner. Activity World will not tolerate such behaviour and staff will not get involved. If the matter upsets our customers then the family/families involved will be asked to leave the premises without a refund, banned from returning and/or the police will be called. No correspondence will be entered into and our decision will be final.

No smoking, e-cigs, vapors, alcohol or drugs to be brought into or used on the premises. No studded belts or dress pins to be worn.

In the event of a fire alarm activation, please leave the building immediately from the nearest fire exit. Do not re-enter the building. The staff will evacuate all children from the building and you can meet up with them at the assembly point in the front car park.